



Outsource Technical Support Team



Server Management and Support



Custom Dedicated Servers



Cloud Management Services



Virtualization





||| Overview

IT technical support services is the most demanding service sector all over the world today. The world is connected by the Internet and smart devices and it is every business needs to invest aptly in technical support outsourcing services in order to run business operations smoothly without any hindrances.



||| About Us

Get expert server support within moments of your inquiry 24x7serversupport.com (A product of PlanetHub MultiCorp Pvt Ltd.) leaves no stone unturned in ensuring that your servers are stable, fastest and the most secure. The Company is located in Nashik Maharashtra, India, and is renowned globally with utmost and proven expertise in providing 24x7 outsourced Server Management and support services, and technical support services of all kinds. As the name suggests, we are a multi-service corporation and offer all our services under the brand name and style 24x7serversupport.



||| IT arm for our clients

We take the utmost responsibility for monitoring your servers 24x7, restoring and rescuing failed servers, and also keeping your systems most updated. The Company was incepted in the year 2013 under leadership of 4Tecs Enterprises and from late 2017 under PlanetHub MultiCorp PVT LTD. and since then has always worked as a one-stop platform for all the IT requirements.

||| Offering limitless Server Management

We are a highly reviewed, pioneer, and award-winning engineering team that will take care of all your technical assistance needs with our industry-proven service level agreements.



||| Our Vision

We envision paving the way in providing the best remote web support services to our clients by understanding the need of taking care of your servers personally.



||| Our Mission

We aim at being the synonym for world standard IT support and Server support and maintenance for our clients.



||| Our Motto

“Customer Friendliness and not just satisfaction”

A close-up photograph of several people's hands and forearms stacked in a circle. The individuals are wearing light blue and white long-sleeved shirts. Two wristwatches are visible: a silver-toned one and a dark brown leather one. The background is a blurred, light-colored floor.

||| Our Team



We are driven and motivated by our team members most of whom come with nearly a decade of experience in all and every kind of Technical support field. With PlanetHub, we assure you that you have chosen a certified team of well-equipped and trained technicians with sound infrastructure that will prove to be your most reliable technical support. The core team comprises administrators with expertise in server administration.

The team is well versed with most of the Linux/windows variants and popular control panels including cloud technologies.

Outsource Technical Support Team

Outsourced Server Management:

At 24x7ServerSupport, we help companies take a people-critical view to delivering Outsourced services. Through this approach, our clients realize major improvements in service delivery and business impact, including improved productivity, simplified management of the computing environment, and optimized infrastructure. We specialize in server security, server management, Level-1,2,3 issue fixes before the users realize they are happening. Our focus is to help organizations achieve their business objectives through their most important asset, their people.



Cloud Management Services

We have developed extensive experience setting up high-performance, large-scale, AWS (Amazon Web Services), Microsoft Azure, Gcloud and Jelastic cloud-based environments. So, whether you are just starting and have lots of questions, or you want to migrate or scale your existing infrastructure, we can help you get there. All our AWS Management services are backed 24x7x365 by our industry-leading Enterprise SLAs.



Server Management and Support

Linux Server Management:

We provide support for number of flavours of linux such as AlmaLinux, RockyLinux, CloudLinux, RHEL, CentOS, Ubuntu, Debian, etc. including some of the industry leading control panels such as cPanel, Plesk, DirectAdmin, CentOS Web Control Panel, Webmin, etc. We also provide plain server management that includes support without any control panel.

Windows Server Management:

We provide support for number of Microsoft Operating Systems such Windows 10, Windows 11, Server 2008, 2013, 2016, 2019, etc. including industry leading control panels such as Plesk, Website Panel, etc. We also provide plain server management that includes support without any control panel.

The management includes services such as web servers, email servers, database servers, clusters, HA, etc.



The cPanel logo is displayed in orange text on a white background, enclosed in a yellow border. The background of the slide features a person in a suit holding a white hard hat, with a network diagram and server icons overlaid.

cPanel[®]

The CWP CONTROL WEB PANEL logo is displayed in blue and red text on a white background, enclosed in a yellow border.

CWP CONTROL
WEB PANEL

The plesk OBSIDIAN logo is displayed in black text on a white background, enclosed in a yellow border.

plesk OBSIDIAN

The DirectAdmin web control panel logo is displayed in blue and black text on a white background, enclosed in a yellow border.

DirectAdmin
web control panel

The plesk logo is displayed in black text on a white background, enclosed in a yellow border. It includes a blue window icon above the text.


plesk

Server Security and Hardening & Monitoring

The process of increasing the security of the server by using advanced solutions is referred to as server hardening. The need for this service today is more than it was ever in the past. Every day, there are numerous viruses, spyware, and malware, or brute force that threaten the security of the server. The damage they can cause once they gain entry is immeasurable. Therefore, you need to take the right proactive measures to prevent by hiring our services today. Server Security and Hardening management



Server Monitoring

24x7ServerSupport Availability Monitoring

Simple service availability checks are performed at defined intervals. We can monitor HTTP, SMTP, DNS, email and other services.

24x7ServerSupport Outage response

When combined with our management services, we respond to service alerts within minutes. Not only will you know there's a service issue — you're also assured that we're working to fix it.

24x7ServerSupport Performance monitoring

To address the slow performance that can lose visitors to your site, performance alerts can be sent to our staff, who also are available through our consulting services to work with you to optimize your operations.



Virtualization

Virtualization Server Management:

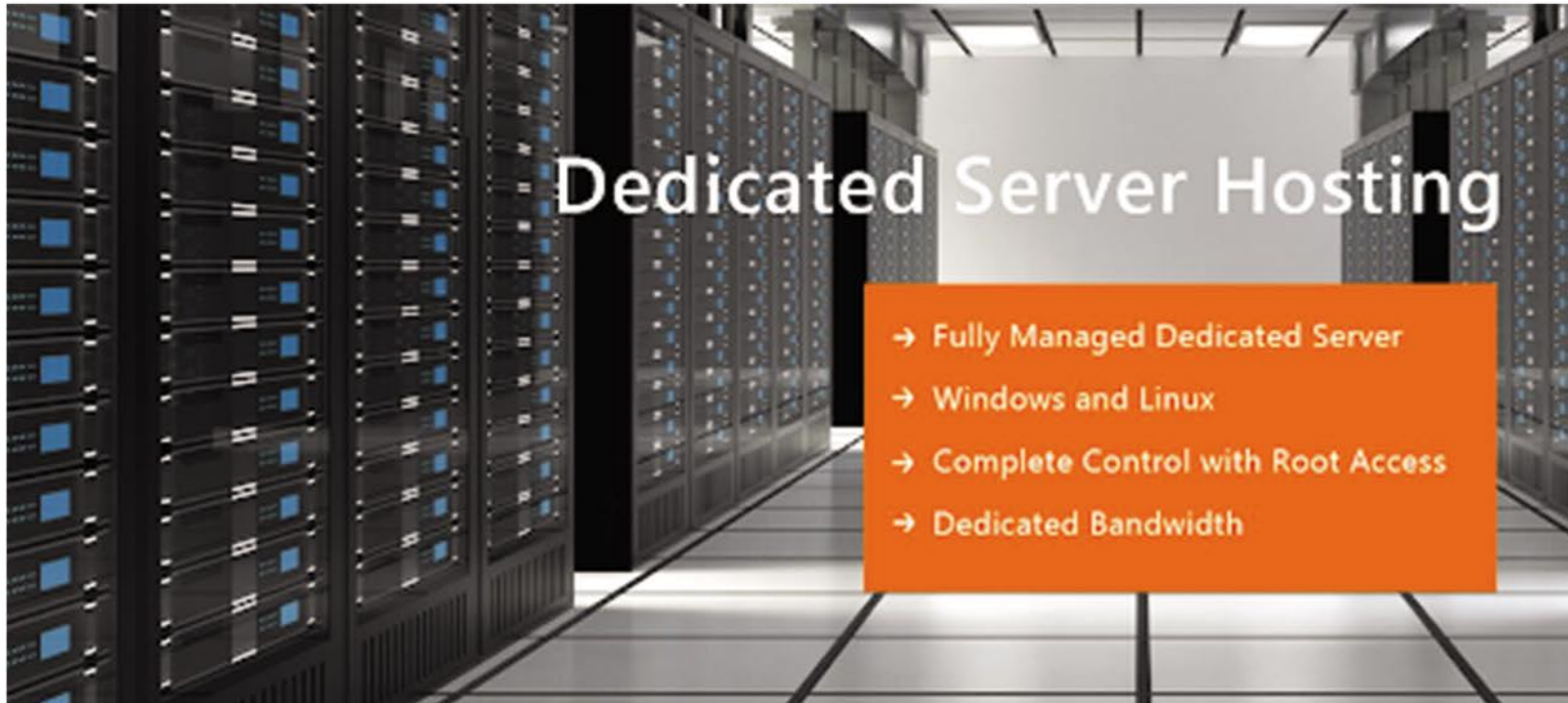
In very simple words the Virtualization Server Manager which specifically deals with Virtualization Technologies and Management. The different virtualization control panels like SolusVM, virtualizor, Hyper-V, Proxmox server Management service includes Managing the Hardware Node, Server Log Monitoring, Basic Server Security, VPS Technologies like Openvz/Xen PV/KVM, LXC, creation and migrations, Backup Restoration and many more.



Virtual Machine



Custom Dedicated Servers



DRaaS

Disaster Recovery/ Data Recovery in case of any Disaster, our team of engineers rely on powerful cloud connect that enables fast recovery of any data, avoidance of data loss, complete visibility and more. We at PlanetHub Multicrop supports you in securing and protecting your data against any server disaster be it natural or man made.

Cloud Connect offers protection against loss of data and securing of the same in a fast, flexible and effective way which can be recovered easily and let you focus on the growth of your business.

Why Choose Us



Our scope is what differentiates us from the rest of the world. We are known as a one-stop 360-degree solution for all your IT worries: -



Industry Experience:-

We are proudly catering to the majority of the world's successful companies in their IT needs for more than five years.



Well Experienced and trained staff:-

Our staff is well certified and experienced in handling and working with Linux, Microsoft, and most of the virtualization platforms like VMware, Hyper-V, SolusVM, and networking technologies like CISCO, Juniper, Cloud Services like AWS cloud, and Azure Cloud.



Complete Control:-

As we are operating independently, that enables us to have complete control of our customer services, servers, and management, unlike the third-party outsourcing arrangements. We are considered the best server management team and outsourcing company.



Customer Preferred SLAs and Arrangements:-

We are offering customer-preferred arrangements in order to provide them with the highest quality and best value services.



Guaranteed Deliverability:-

Our reputation is built upon our serving our customers' promise on-time guaranteed.

Our Clients



Our Clients





24x7 server support

PlanetHub

+91 9503049269 / +91 9730564123 / +91 9921647649

www.24x7serversupport.com connect@planethub.in

A5, Jay Mahalaxmi Society, Gaikwad Mala, Nashikroad, Nashik, Maharashtra, 422101